



RELEASE NOTES

EMAIL MANAGER 6.2.5



VERSION MANAGEMENT

VERSION HISTORY

Version	Date	Author	Distribution
1.0	18 July 2017	D Cooper	Service Release

RELATED DOCUMENTS

The related documents are located in the [Alterian product help](#).

Name
N/A

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1 INTRODUCTION

This document provides a summary of the changes introduced in Email Manager 6.2.5

1.1 OVERVIEW OF CHANGES

Email Manager 6.2.5 is a service release for Email Manager 6.2.0. This release contains performance improvements to Single Event View processing speed and stability.

1.2 IMPORTANT UPGRADE CONSIDERATIONS

There are no important factors to be considered before upgrading to this release.

Information	Related document
The Email Manager Delphi client <i>will not be</i> updated for this release.	n/a

1.3 PREREQUISITES

Email Manager 6.2.0

1.4 SUPPORTED PLATFORMS

Email Manager 6.2.5 has been tested and is supported on the following:

Client

- Windows 7[©]
- Windows 8[©]

Other

- Microsoft Internet Explorer must be installed on the client machine

2 CLIENT INSTALLATION

A new version of the client will be automatically deployed with this upgrade.

3 UPDATES INCLUDED IN EMAIL MANAGER 6.2.5

3.1 ENHANCEMENTS

3.1.1 SINGLE EVENT VIEW IMPROVEMENTS

We have made performance improvements to the way Single Event View processes events. These changes will be most obvious for customers who generate large number of events or who initiate large numbers of Email Campaigns within the Email Manager client but still want to pull the events back in Single Event View.

3.2 FIXES

There are no fixes related to issues reported by customers and partners in this release..

4 KNOWN ISSUES

See Existing Known Issues in the [Alterian product help](#) for a full list.

5 ISSUE AND PROBLEM REPORTING

Before contacting Technical Support, please have the following information available:

- Contact number
- Problem description
- Symptoms
- If possible, give instructions on how to re-create the problem.
- Known causes
- Product information
- Software and hardware versions
- Be ready to send logs, data files or other relevant information.

Report any issues arising from this version of the application to:

<https://alterian.atlassian.net/>.